

REGIONAL OFFICE FOR ASIA AND THE PACIFIC

TERMS OF REFERENCE

JUNIOR PROFESSIONAL OFFICER (JPO)

Position: Junior Programme Officer
Section: Regional Office for Asia and the Pacific/ UN-Habitat India
Location: New Delhi, India (subject to COVID-19 travel rules)

BACKGROUND AND JUSTIFICATION

The United Nations Human Settlements Programme (UN-Habitat) is the agency for human settlements mandated by the UN General Assembly to promote socially and environmentally sustainable towns and cities with the goal of providing adequate shelter for all. UN-Habitat helps the urban poor by transforming cities into safer, healthier, greener places with better opportunities where everyone can live in with dignity. It works with organizations at every level, including all spheres of government, civil society and the private sector to help build, manage, plan and finance sustainable urban development.

The UN-Habitat Regional Office for Asia and the Pacific (ROAP) was established in August 1997 in Fukuoka. The Office serves countries in the Asia and Pacific region to implement the Habitat Agenda. Part of ROAP's strategic role is to foster international understanding and cooperation and to foster regional, national, city, and local capacity and cooperation to enable sustainable local solutions and constructive partnerships within and between various stakeholder networks. To support this partnership-based approach, ROAP continues to promote appropriate policy and legal frameworks to enable these innovative solutions to be mainstreamed. ROAP addresses the increasing importance of systematic knowledge management, timely information flows, coherent awareness campaigns, and efficient sourcing of funding and know-how for locally defined development actions. Technical cooperation projects coordinated by the UN-Habitat ROAP are geographically spread in the Asia and Pacific region, and span the entire spectrum of urbanisation and shelter development issues. For most parts, UN-Habitat ROAP implements country projects through its country offices.

UN-Habitat's programme in India is primarily focusing on operationalizing flagship urban Missions. The focus has been as much on universalization of basic services, as it has been on establishing planning and governance frameworks, improving financial management and bringing transparency and accountability in urban service delivery and management. Additionally, in the light of its rapid urbanization, UN-habitat has started to support India's urban agenda as a fulcrum to anchor its commitment under global instruments such as the Sustainable Development Goals, the New Urban Agenda and the Paris Agreement on Climate Change, particularly in the light of how interdependent they are.

UN-Habitat is now in the process of developing a comprehensive partnership with the Government of India on mutually agreed technical cooperation initiatives in support of sustainable urbanization

in India, leading to a full country partnership program and a broad partnership on sustainable urbanization.

The country partnership will address priorities in relation to housing and sustainable urbanisation by supporting national initiatives of the Government of India, namely (i) Support Urban Policy and Missions (ii) Resilient and affordable Housing (iii) enhanced capacity building and knowledge partnerships.

DUTIES, RESPONSIBILITIES AND EXPECTED OUTPUTS

Under the direct supervision of the (Senior) Human Settlements Officer, the Junior Programme Officer will be required to perform the following duties and responsibilities:

- Familiarise with him/herself with the mandate of UN-Habitat and UN rules and regulations
- Study ongoing programmes and initiatives; prepare related project proposals; explore funding sources and implementation mechanisms, and represent as appropriate vis-à-vis development partners. Act as a focal point for Fukuoka Waste Management method and other Japanese technology transfer from Japan to India.
- Support the implementation of projects and programmes
- Participate in activities related to the UN Strategic Results Framework (new UNDAF) planning, localization of Sustainable Development Goals (SDGs) using New Urban Agenda at the country level.
- Support the country office in its support to relevant stakeholders in the preparation for and follow up to the World Urban Forum 10 in 2020.
- Support the Country office/(Senior) Human Settlements Officer in his/her regular reporting and other management activities as per need.

TRAVEL

Travel to in-country meetings, field visits and workshops. Limited participation in national and international meetings/symposia as required.

TRAINING AND LEARNING ELEMENTS

Training related to the improvement of the performance, provided by the Human Resources Management Service of the United Nations Office at Nairobi. The courses include language courses in all United Nations languages, computer training, management courses, etc.

QUALIFICATIONS, EXPERIENCE AND COMPETENCIES REQUIRED

Education

The incumbent will have a advanced university degree in urban or regional planning, environmental management, engineering, social sciences or related fields, with an emphasis on sustainable urban development and human settlements.

Work Experience

Minimum 2 years work experience in human settlements issues and/or disaster management in international cooperation and/or developing countries in particular.

Language

English and French are the working languages of the United Nations Secretariat. For the post advertised, fluency in oral and written English is required. Knowledge of another official United Nations language is an advantage.

Competencies

- **Professionalism:** Shows pride in work and in achievements; demonstrates professional competence and mastery of subject matter; is conscientious and efficient in meeting commitments, observing deadlines and achieving results; is motivated by professional rather than personal concerns; shows persistence when faced with difficult problems or challenges; remains calm in stressful situations.
- **Communication:** Speaks and writes clearly and effectively; listens to others, correctly interprets messages from others and responds appropriately; asks questions to clarify, and exhibits interest in having two-way communication; tailors language, tone, style and format to match audience; demonstrates openness in sharing information and keeping people informed.
- **Teamwork:** Works collaboratively with colleagues to achieve organizational goals; solicits input by genuinely valuing others' ideas and expertise; is willing to learn from others; places team agenda before personal agenda; supports and acts in accordance with final group decision, even when such decisions may not entirely reflect own position; shares credit for team accomplishments and accepts joint responsibility for team shortcomings.
- **Client Orientation:** Considers all those to whom services are provided to be "clients" and seeks to see things from clients' point of view; establishes and maintains productive partnerships with clients by gaining their trust and respect; identifies clients' needs and matches them to appropriate solutions; monitors ongoing developments inside and outside the clients' environment to keep informed and anticipate problems; keeps clients informed of progress or setbacks in projects; meets timeline for delivery of products or services to client.

- **Technological Awareness:** Keeps abreast of available technology; understands applicability and limitation of technology to the work of the office; actively seeks to apply technology to appropriate tasks; shows willingness to learn new technology.

SUPERVISION

The Country Manager or Human Settlements Officer will be the first reporting officer for the JPO. Project specific supervision will be provided by the Country Manager. Overall guidance on working in UN-Habitat and on regional issues on sustainable urban development in Asia-Pacific will be provided by the Human Settlements Officer at the Regional Office for Asia and the Pacific responsible.